Benefits Screening

JUNE 13, 2019

LISC FAMILY INCOME AND WEALTH BUILDING

House Keeping

This webinar is being recorded.

Copy of the slide deck will be available on our FOC website (http://www.FOC-Network.com/)

All lines have been muted to reduce background noise.

We will take questions at the end. Please write in questions into the chat box.

Please send any unanswered questions to your local program officer.



Agenda

ProMedica

Michelle Gorsuch, Financial Opportunity Center Manager

Volunteers of America Texas

LaSonya Bishop, Director of Workforce Programs

Wesley Community Center

Tondalayo Hall, Director of Financial Stability Programs



BCO-Bridges Funding

BCO funds are being used to assist individuals that would like to continue their education and enter into the medical field.

Income support

Each individual will receive a \$500 scholarship to attend the Certified Nursing Assistant course as well as funding to take their State board test. Earning a stackable credential-Certified Nursing Assistant (CNA) and State Tested Nursing Assistant License (STNA).

Salesforce

Income support under Financial Aid (grants)

Also logged under Employment Counseling: Education/Training Search

*Ensure that you are showing the client applied then approved to show accurate outcomes in Salesforce.







PRC-Prevention Retention Contingency

The PRC Program is designed to provide benefits and services to needy families and low income employed families to help move out of poverty and become self-sufficient.

- You must have at least one minor child or a pregnant woman living in your home and be at or below 165% of poverty to qualify for **PRC** one-time emergency assistance.
- Applicants can request aid for more than one emerging need (such as housing, employment materials, car repairs, GED Incentive, and utilities)

Combining the PRC resource with the BCO funding allows us to assist our participants with more support.

Income Support

Employment Materials Up to \$500.00

- Uniforms and footwear
- Tools/equipment

*Applicant must have verified employment or verified offer of employment (to start within 30 days of application date) of a minimum of 20 hours per week at State minimum wage.





PRC-Prevention Retention Contingency

Income Support

Vehicle Repairs-Up to \$1,200

- 2 estimates are required.
- Applicant must present valid Ohio driver's license, proof of insurance, and proof of ownership or lease (must be in name for minimum of 90 days).
- A work requirement of 20 hours per week is needed

Salesforce

All PRC benefits should be logged under Income supports: Other Non Recurring Assistance (cash or non cash)

^{*}Ensure that you are showing the client applied then approved to show accurate outcomes in Salesforce







Additional Income Supports/Resources

Hospital Care Assurance Program (HCAP)

- Substantial charity care guidelines that provide free care for individuals and families who earn less than 200 percent of the federal poverty level
- Sliding scale fees to provide substantially discounted care for individuals and families who are between 200 and 400 percent of the federal poverty level

Check with Employers for Employee Assistance programs such as:

• Employee compassion funds, Tuition Assistance/Reimbursement, Health savings accounts, Wellness points, etc.

Prevent Blindness Ohio (PBO)

• free eye exam and/or glasses. If you do not have a vision program through your insurance plan

Save the Dream Ohio (savethedreamohio.gov)

May bring your delinquent mortgage current

Holiday Assistance Programs

Adopt a family, food baskets, toys for children, etc.









Financial Opportunity Center Food Scholarship Program





Purpose of the Food Scholarship



The food scholarship is designed to help clients who are committed to programs that improve their lives. By lowering the financial stress of purchasing groceries, individuals are in a better position to get the training(s) and knowledge to achieve independence.



Higibility

As with traditional scholarships, recipients of food scholarships must maintain eligibility, in this case, By continuing their participation in programs. Food Scholarships are integrated into evidence—based programs that measure client outcomes and can be expanded or replicated.



Higibility Examples

- Education: Degree/Certificate programs for middle skills jobs
- Employment: Including job readiness, resume building, ESL classes, etc.
- Housing: Sustainable housing: Home buyer education for residents of low income housing
- Family finances: Financial literacy, credit building, and/or Homebuyers Clubs



What the Recipient Receives

Clients receive groceries twice each month

Food distribution includes up to 60 pounds of healthy food per client

Half of the food is fresh produce

Clients select food in a grocery store or farmers market style set up

What Is Included in the 60 Pounds of Food?

15 pounds delicious fruit

15 pounds fresh vegetables

10 pounds meat (when available)

20 pounds dry goods and grains





What to Expect

At each visit, a client can expect to see and earn different items. Typically, they will not receive the same products each time.

Participants will receive a scholarship card, as long as they maintain eligibility. Scholarship cards cannot be used or exchanged for funds and have no cash value.

They can only be used at a participating Houston Food Bank partnered Scholarship Pantries.

Applying for the Food Scholarship



Step 1: Contact program liaison



Step 2: Complete online application



Step 3: Visit local food change market



Step 4: Stay in program to maintain eligibility

HAPPYSHDPPING



CONNECT WITH US



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Wesley Community Center

Public Benefits Screening

Tondalayo Hall

Director of Financial Stability Programs

June 13, 2019





Program Overview: Wesley

- Health Benefits Assistance Program (HBAP)
- Public Benefits Application Assistance
- Texas Health and Human Services Partnership
- Community Partner Level III
- •Applications Per Month = 45
- •Approval Rate = 80%









Unique Supports: Wesley

- Early Childhood Education
- Early Head Start
- Expansive Food Offerings
- Transportation Assistance
- Youth Programs
- Older Adult Programming
- Counseling







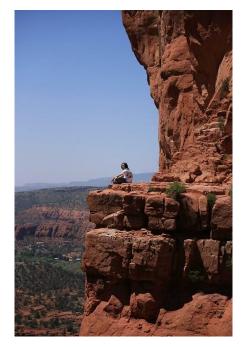




Lessons Learned/Challenges: Wesley

- Benefits Cliff
- Political Climate
- Inadequate Documentation
- Client Follow Through
- Exhausted Funding











Best Practices/"Secret Sauce": Wesley

- LISC Model
- One Stop Shop
- Client Relationships
- Community Partnerships
- Follow-up & Referrals
- Additional Funding











Contact Information

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Questions?

