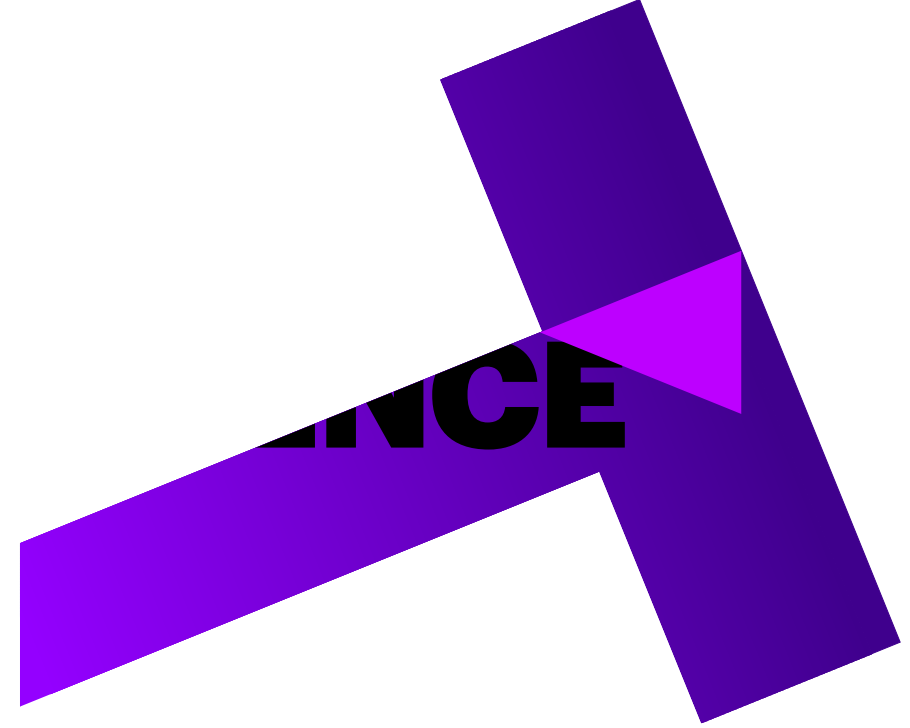




**CORPORATE
CITIZENSHIP**



SKILLS TO SUCCEED LEARNING EXCHANGE

LISC WEBINARS



LEARNING EXCHANGE TEAM



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WHAT IS THE LEARNING EXCHANGE?

AWARD WINNING, ONLINE LEARNING PLATFORM FOR NON-PROFIT PARTNER ORGANIZATIONS IN NORTH AMERICA

100+ Partners

20K+ Learners

175K+ Course Completions

LEARNERS INCLUDE:

Opportunity Youth
Homeless Youth
High School Students
Community College
4-Year College Students

Recent Immigrants
Unemployed Adults
Formerly Incarcerated
Women's Shelter
Veterans

141 ONLINE COURSES & RESOURCES, 74 WORKSHOPS

TOP 10 ONLINE COURSES:

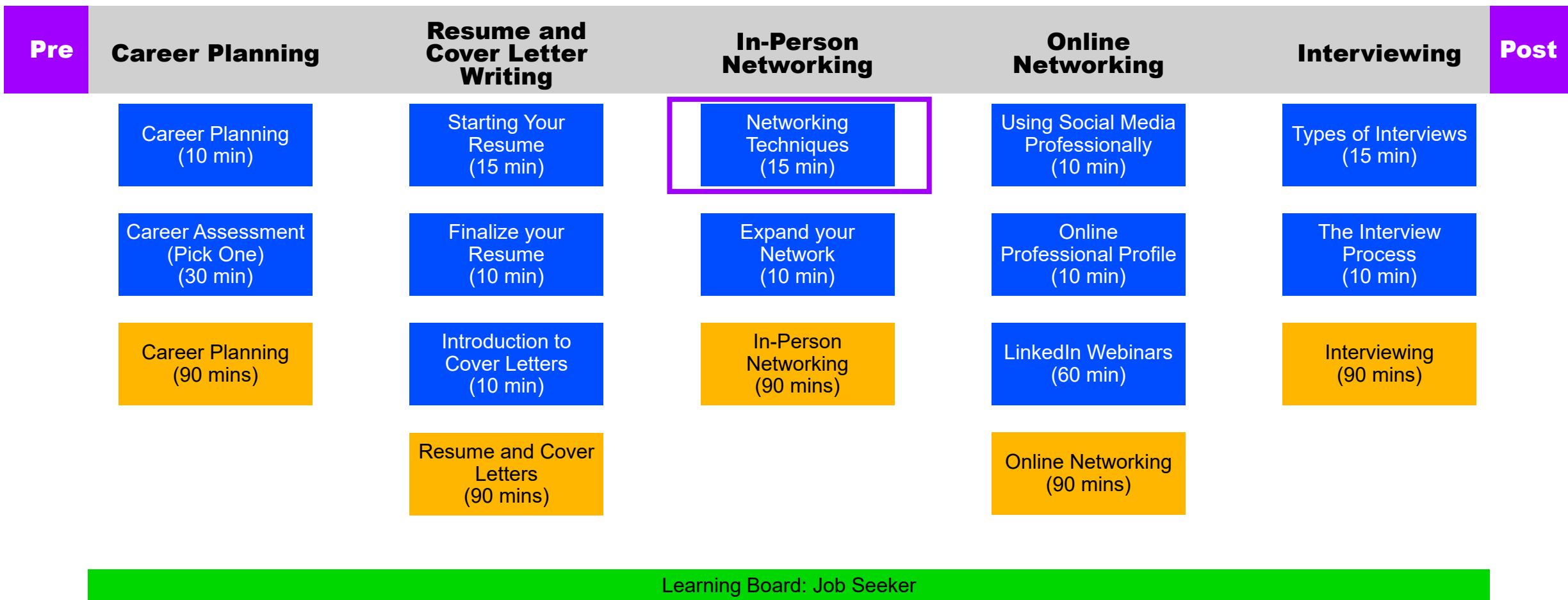
1. Starting Your Resume
2. Finalize Your Resume
3. Career Planning
4. Introduction to Cover Letters
5. Using Social Media Professionally
6. Types of Interviews
7. The Interview Process
8. Networking Techniques
9. Professional Image
10. Professional Behaviors

LEARNING EXCHANGE CURRICULA

The blended learning curricula provides a blend of online courses for building foundational knowledge and classroom workshops for practicing hands-on skills. The courses and curricula are **FLEXIBLE**; organizations can use one of the existing curriculum or tailor their own training plan.

Job Seeker Mobile	Pre	Career Planning		Resume and Cover Letter Writing			In-Person Networking		Online Networking		Interviewing	Post	
1st Job Mobile: Starting your Career	Pre	Professionalism and Work Ethic		Writing Techniques		Business Communication		Verbal Communication		Time & Task Management	Teamwork	Post	
1st Job: Growing in your Career	Pre	Customer Service	Conflict Management		Financial Literacy	Cross Cultural Diversity		Presentations: Plan & Create	Presentations: Deliver	Global Awareness	Capstone	Post	
Digital Literacy Enhanced	Pre	Computer Basics	Windows Basics	Internet Basics	Internet Explorer	Google Chrome	Microsoft Outlook	Web-Based Email	Social Media	Microsoft Word	Microsoft PowerPoint	Microsoft Excel	Post
IT Customer Support	Pre	Exploring the IT Industry	Customer Service and Communication		IT Task & Time Management		Problem Solving & Troubleshooting		IT General Concepts	Computer Anatomy	Internet Safety	IT Tasks	Post
Health Technology & Administration	Pre	Exploring the Industry	Medical Terminology	Customer Service and Communication		Time and Task Management		Healthcare Legislation	Medical Records	Healthcare Payers	Diagnosis Codes	Procedure Codes	Post
Entrepreneurship¹	Pre	Becoming an Entrepreneur	Price, Profit and Cost	Business Financial Planning		Marketing your Business	Marketing Channels and Pricing		Running your Business	Protecting your Business	Creating your Business Plan		Post
Retail Industry Fundamentals²		Retail Industry Fundamentals		Basic Work Fundamentals		Business of Retail		Customer Focus		Selling	Getting and Keeping Jobs in Retail		
Mental Health Work Readiness²		Mental Health 101	Mental Health 102		Choosing to Disclose		Breaking the Stigma		The Job Search		Cover Letters, Resumes & Interviews		
Big Data & Using Excel²		Introduction	Formatting & Displaying Data		Working with Data		Formulas	Functions	Logic	Data Validation & Conditional Formatting		Cell References & VLOOKUP	

BLENDDED LEARNING: JOB SEEKER MOBILE*

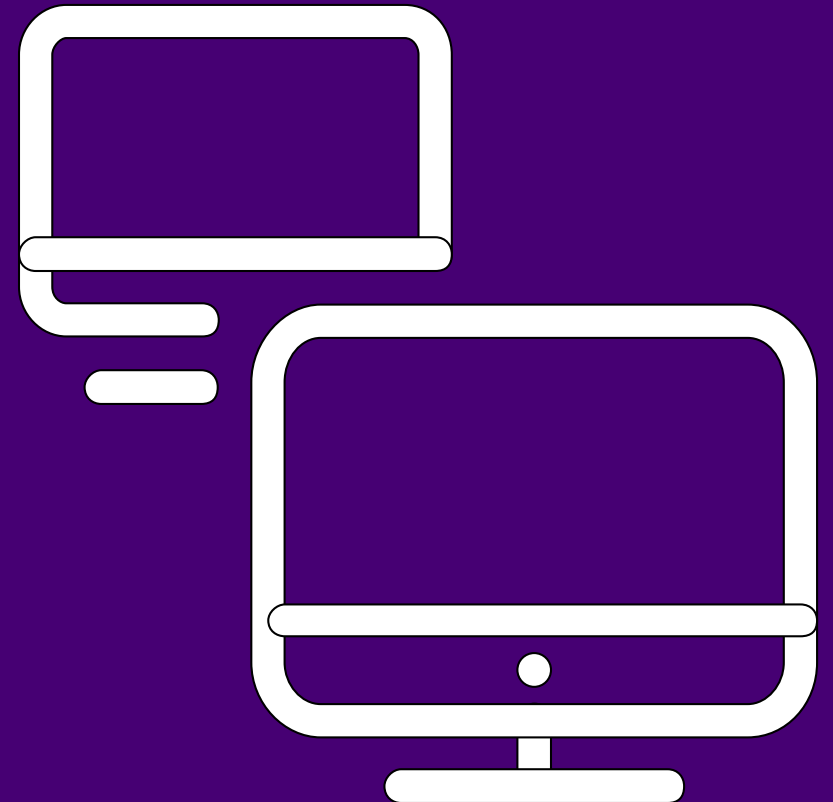


■ Online Learning
 ■ Classroom Learning
 ■ Assessment
 ■ Learning Board

MOBILE NETWORKING TECHNIQUES

<https://youtu.be/Q1IznyN8NAY>

DEMO



QUESTIONS?

