

### **Content Overview**



### **Employability courses**

This is a list of the courses that will be migrated over from the Learning Exchange platform:

- Foundational Skills
- · Career Planning and Job Search
- Job Tracks
- Instructor Skills and Resources

### ["]

#### **Courses in Fundaula**

The new platform, Fundaula, offers an extensive catalogue of courses in the following categories:

### Digital Knowledge

Courses to support learning and understanding about the **digital world** to guide users in this new era, being able to apply this knowledge in the professional and personal environment

#### Soft Skills

Courses that aim to help users develop the **interpersonal skills** that are essential for adapting and integrating successfully both in the workplace and in their personal lives.

### Technical Knowledge

Introduction to technical training. Courses that will allow the user to acquire the knowledge that provides the **technical basis** necessary to enter new areas of activity or jobs in demand.



<b>Employability</b>		

## Foundational Skills

### Legend

Course	English	Spanish	French	Portuguese
Cybersecurity Overview				
Future of Work				
Financial Literacy Part 1: Earning and Banking				
Financial Literacy Part 2: Budgeting and Financial Goals				
Financial Literacy Part 3: Credit and Debt				
Windows Basics				
Computer Basics				
Internet Basics				
Microsoft Word Beginner				
Microsoft Word Intermediate				
Microsoft PowerPoint Beginner				



Employability			

## Career Planning and Job Search

#### Legend

Course	English	Spanish	French	Portuguese
Career Planning				
Expand Your Network				
Finalize Your Resume				
Networking Techniques				
Professional Online Profile				
Starting Your Resume				
The Interview Process				
Using Social Media Professionally				
Technical Interviews				
Types of Interviews				
Introduction to Cover Letters				



## **Professional Skills**

#### Legend

Course	English	Spanish	French	Portuguese
Introduction to Technical Writing				
Active Listening				
Business Communication Tools				
Communicating with Purpose				
Creating a Presentation				
Delivering a Presentation				
Ethics at Work				
Introduction to Growth Mindset				
Introduction to Problem Solving				
Professional Behaviors				
Professional Image				
Sharing and Receiving Feedback				
Teamwork				



<b>Employability</b>		

## **Professional Skills**

### Legend

Course	English	Spanish	French	Portuguese
Writing with Clarity				
Managing Conflict in the Workplace				
Time Management				
Verbal Communication				
Customer Service Introduction				
Customer Service Excellence				
Work Life Balance				
Develop a Growth Mindset				
Introduction to Business Meetings				
Cross Cultural Understanding				
Valuing Diversity				



Employability		

## Job Tracks

### Legend

Course	English	Spanish	French	Portuguese
Creating Your Business: Becoming an Entrepreneur				
Creating Your Business: Creating Your business Plan				
Creating Your Business: Business Financial Planning				
Creating Your Business: Marketing Channels and Pricing				
Creating Your Business: Marketing Your Business				
Creating Your Business: Price, Profit and Cost				
Creating Your Business: Protecting Your Business				
Creating Your Business: Running Your Business				



## **Employability for instructors**

### **Entrepreneurship Essentials**

### Legend

Course is available in select language

Course	English	Spanish	French	Portuguese
Instructor Materials - Entrepreneurship Essentials				

## Digital Literacy

#### Legend

Course	English	Spanish	French	Portuguese
Instructor Materials - Big Data and Using Excel				
Instructor Materials - Computer Basics				
Instructor Materials - Windows Basics				
Instructor Materials - Internet Basics				
Instructor Materials - Browser Basics				
Instructor Materials - Email Basics				
Instructor Materials - Microsoft 365 & OneDrive				
Instructor Materials - Microsoft Word Beginner				
Instructor Materials - Microsoft Word Intermediate				



## **Employability for instructors**

## **Digital Literacy**

### Legend

Course	English	Spanish	French	Portuguese
Instructor Materials - Microsoft PowerPoint Beginner				
Instructor Materials - Microsoft PowerPoint Intermediate				
Instructor Materials - Microsoft Excel Beginner				
Instructor Materials - Microsoft Excel Intermediate				
Instructor Materials - Digital Literacy Faculty Prep				
Instructor Materials - Internet Explorer				
Instructor Materials - Google Chrome				
Instructor Materials - Microsoft Outlook				
Instructor Materials - Web- based Email				



## **Employability for instructors**

## Job Seeker Curriculum

#### Legend

Course	English	Spanish	French	Portuguese
Instructor Materials - Interviewing				
Instructor Materials – Job Seeker Faculty Prep				
Instructor Materials – Career Planning				
Instructor Materials – Resume and Cover Letter Writing				
Instructor Materials – In-Person Networking				
Instructor Materials – Online Networking				



<b>Employabilit</b>	ty for i	instru	ctors
---------------------	----------	--------	-------

## Retail Industry Fundamentals

#### Legend

Course	English	Spanish	French	Portuguese
Instructor Materials - Retail Industry Fundamentals Faculty Prep				
Instructor Materials – Module 1 - Retail Industry Fundamentals				
Instructor Materials – Module 2 - Retail Soft Skills				
Instructor Materials – Module 3 - Tips & Tricks to Succeed at Work				
Instructor Materials – Module 4 - Company and Product Knowledge				
Instructor Materials - Module 5 - Communication				
Instructor Materials - Module 6 - Teamwork				
Instructor Materials - Module 7 - Problem Solving				
Instructor Materials – Module 8 - Retail Tools and Technology				
Instructor Materials - Module 9 - Customer Service				



## **Employability for instructors**

## Retail Industry Fundamentals

#### Legend

Course	English	Spanish	French	Portuguese
Instructor Materials - Module 10 - Product Sales				
Instructor Materials - Module 11 - Inventory Tracking				
Instructor Materials – Module 12 - Workplace Safety				
Instructor Materials - Module 13 - Payment Procedures				
Instructor Materials – Module 14 - Getting Ready for Your Retail Journey				
Instructor Materials – Module 15 - Starting Your New Job				



## **Employability for instructors**

## Starting Your Career

#### Legend

Course	English	Spanish	French	Portuguese
Instructor Materials - First Job Starting Your Career Faculty Prep				
Instructor Materials – Professionalism and Work Ethic				
Instructor Materials – Writing Techniques				
Instructor Materials – Business Communication				
Instructor Materials – Verbal Communication				
Instructor Materials – Time and Task Management				
Instructor Materials – Teamwork				



## **Employability for instructors**

## **Growing in Your Career**

#### Legend

Course	English	Spanish	French	Portuguese
Instructor Materials - First Job Growing Your Career Faculty Prep				
Instructor Materials - Growth Mindset				
Instructor Materials - Customer Service				
Instructor Materials - Conflict Management				
Instructor Materials - Financial Literacy				
Instructor Materials - Inclusion and Diversity				
Instructor Materials - Presentations: Plan and Create				
Instructor Materials - Presentations: Deliver				
Instructor Materials - Capstone				



Digital Knowledge						
Get started in digital tech	nology		<b>Legend</b> Course is a	vailable in select langua		
Course	English	Spanish	French	Portuguese		
Introduction to Digital World						
Browsers and Search Engines. Find what you are looking for!						
The Need to be Connected						
Digital Tools and Channels for Learning						
Artificial intelligence			Legend	vailable is calcet langue		
			Course is a	vailable in select langua		
Course	English	Spanish	French	Portuguese		
Introduction to Gen AI						
Mastering Prompting						

**Responsible Use of Gen Al** 

**TerrAin: A Gen Al Game** 



Digital Knowledge					
Master cybersecurity					
			Legend  Course is a	vailable in select lan	guage
Course	English	Spanish	French	Portuguese	
Surf the Internet Safely					
Use the Internet Responsibly					
	<u> </u>			-	

## Let's talk about digital communication

#### Legend

Course	English	Spanish	French	Portuguese
Smartphone Functions and Applications				
Channels for Communicating on the Internet				
Join the Social Networks				
Create your Own Documents				



Digital Knowledge		

## **Collaborate Online**

#### Legend

Course is available in select language

Course	English	Spanish	French	Portuguese
The Cloud				
Digital Tools to Get Organized				
Share Files Online				

## Act Digitally

### Legend

Course	English	Spanish	French	Portuguese
How to Search for Jobs in the Internet				
E-Commerce				
Create your Digital CV				
Online Procedures and Transactions - Goodbye Paperwork!				



Course is available in select language

# **Course Catalog for Fundaula Platform April 2025**

Digital Knowledge	
Learn and work remotely	
	Legend

Course	English	Spanish	French	Portuguese
Working Online				
Virtual Meetings				
Virtual Workshops				
Virtual Teams and Classrooms				



		e -		• 1	
<u>_</u>		++	<u>_</u>	kil	lle
J	u	π	J	NII	113

R	25	ic
P	as	IC

### Legend

Competence	Level	English	Spanish	French	Portuguese
	Initial				
	Junior				
Be Digital	Intermediate				
	Advanced				
	Master				
	Initial				
Be Sustainable	Junior				
	Intermediate				
Self-confidence	Initial				
	Junior				
Self-Confidence -	Intermediate				
Self-Assurance	Advanced				
	Master				
Self-Confidence - Self-Knowledge	Junior				
	Intermediate				
	Advanced				
	Master				



		r.		kil	
<u> </u>	n i	rt.	<b>S</b>		IC
U	וע		U		13

Basic

### Legend

Competence	Level	English	Spanish	French	Portuguese
Self-Control	Initial				
Communication	Initial				
	Junior				
Communication:	Intermediate				
Written comprehension	Advanced				
	Master				
	Junior				
Communication:	Intermediate				
Written Expression	Advanced				
	Master				
	Initial				
Compliance with Rules and Tasks	Intermediate				
	Advanced				



SOTT SKIIIS			

### Basic

### Legend

Competence	Level	English	Spanish	French	Portuguese
Mathematical Reasoning	Initial				
	Junior				
	Intermediate				
	Advanced				
	Master				



		C-		•	
S		++	<u>_</u>	kil	lle
J	u	IT	J	NII	ПΘ

To Grow

### Legend

Competence	Level	English	Spanish	French	Portuguese
	Initial				
Flexibility	Intermediate				
	Advanced				
Tolerating	Initial				
Frustration	Intermediate				
Own	Initial				
Organization	Intermediate				
Analysis and	Initial				
Problem Solving	Intermediate				
Interest in	Initial				
Learning	Junior				



		r.		kil	
<u> </u>	n i	rt.	<b>S</b>		IC
U	וע		U		13

## To Stand Out

### Legend

Competence	Level	English	Spanish	French	Portuguese
	Initial				
Ability to Relate	Intermediate				
	Initial				
Focus on Results	Intermediate				
	Initial				
Creativity and Innovation	Intermediate				
	Advanced				
Negotiation	Initial				



				• •	
S	$\cap$	ft	~		lle
_	u		-		11 5

## For Employment

### Legend

Competence	Level	English	Spanish	French	Portuguese
Initiative and	Initial				
Decision Making	Intermediate				
	Initial				
Client Focus	Advanced				
	Master				
	Initial				
Team Work	Intermediate				
	Advanced				
Work Quality	Initial				
	Intermediate				
People Management	Initial				



Technical Knowled	dge		

## Programming

### Legend

	English	Spanish	French	Portuguese
Introduction to Programming				
Introduction to SQL				
Introduction to PSeInt				
Introduction to Java				
Java I				
Java II				



Technical	Knowled	lge		

## Cybersecurity

#### Legend

	English	Spanish	French	Portuguese
Fundamentals of Cybersecurity I				
Fundamentals of Cybersecurity				
Security Management and Governance				
Pentesting				
Forensic Analysis				
Cloud Cybersecurity				
Industrial Cybersecurity				
SOC - Security Operations Center				



Technical Kno	owledge		

## **Graphic Design**

#### Legend

Course is available in select language

	English	Spanish	French	Portuguese
Basics of Graphic Design				
Introduction to Graphic Design				
Graphic Design and Technology				
Offline or Print Design				
Video Post-production				
UX/UI Design				
Web Design				
Accessible and Sustainable Design				

## Customer Service and Sales

#### Legend

	English	Spanish	French	Portuguese
Customer Service				
Sales Management				
Communication Channel				
Internal Tools				
Introduction to Contact Centers				



Technical Knowledge		

### **Data Analytics**

#### Legend

Course is available in select language

	English	Spanish	French	Portuguese
Fundamentals of Data Analytics				
Introduction to SQL				
Advanced SQL Queries				
Statistical Methods in Data Analytics				

### **Your Business**

#### Legend

	English	Spanish	French	Portuguese
Grow Your Business				
Track Results				