

FFT™ Digital Assessment
 (Required elements are underlined.)

Client Name: _____

Assessment Date: _____

Stage: Intake/Pre-Test Mid-Program Exit/Post-Test

DIGITAL ACCESS

Do you have access to a computer, laptop, or tablet? Yes No Declined to answer

What is your mobile Internet/Cell plan monthly cost? _____

What is your internet service monthly cost monthly cost? _____

Do you access the internet only via phone? Yes No Declined to answer

Is your current internet access reliable? Yes No Declined to answer

Do you have (need) subsidized support for internet or phone? Yes No Unsure

What program subsidizes your service? Affordable Connectivity Program (ACP)

Lifeline Both ACP and Lifeline Other discount _____ Unsure

Does your household have access to the internet? Yes No Declined to answer

Do you use a mobile hotspot?

- Yes, I use a hotspot from the library to access the internet at home
- Yes, I use a hotspot from a school to access the internet at home
- Yes, I use a hotspot (phone or dedicated mobile hotspot) I own to access the internet
- No, I don't use a hotspot to access the internet

COMFORT WITH TECHNOLOGY AND THE INTERNET

| | (1) Not comfortable at all | (2) Slightly uncomfortable | (3) Somewhat comfortable | (4) Fairly comfortable | (5) Completely comfortable |
|---|-------------------------------------|----------------------------------|--------------------------------|------------------------------|----------------------------------|
| How comfortable are you at using a computer? | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| How comfortable are you at using the internet? | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |

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Do you have past digital skills training? Yes No Unsure

Describe past skills training: _____

FOLLOW-ON SERVICES

Digital Access Topics (*select as many as applicable*):

- Getting a computer (desktop, laptop or tablet)
- Getting internet at home
- Getting internet on my phone
- Setting up or troubleshooting my home internet service/using a hotspot
- Troubleshooting my internet-connected phone
- Paying for a computer
- Paying for internet
- Paying for a smartphone plan
- None/not applicable
- Other: _____

Would you like help choosing an internet service provider? Yes No Unsure

Do you need help enrolling in a low-cost internet plan? Yes No Unsure

Are you interested in gaining new digital skills? Yes No Unsure

Would you like to learn how to protect your privacy online? Yes No Unsure

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